

**GOVERNMENT PURCHASE CARD PROGRAM POINTS OF CONTACT
(REVISED DECEMBER 1999)**

AGENCY PROGRAM COORDINATORS: Please contact the primary APC for the following issues: Adjustments to the single purchase limit or monthly limit, establishment of new cardholders or billing officials, changes to address/telephone numbers/etc of existing accounts, and card rejections. When sending emails of please email both the primary and the alternate APC. By emailing both of us if one is on leave the other can assist you in resolving your problem/issue.

ALL OF DESC ACCOUNTS

Primary: Ann Sielaty	Comm: 703-767-7627 DSN: 427-7627	asielaty@desc.dla.mil
Alternate: Phoebe Rolen	Comm: 703-767-8603 DSN: 427-8603	prolen@desc.dla.mil
Administrative Support Elizabeth Harris (Freda)	Comm: 703-767-7635 DSN: 427-7635	eharris@desc.dla.mil
DESC-CPB Supervisor (If unable to reach APC's) Dennis Stanley	Comm: 703-767-7632 DSN: 427-7632	dstanley@desc.dla.mil
FAX for those listed above	703-767-8745	

BUDGET: Please contact the following for issues relating increases in you budgetary allocation or changes to the funds you have assigned to your card accounts:

Primary: Donna Iden Operation Cards & Training Cards	Comm. 703-767-9448 DSN: 427-9448	diden@desc.dla.mil
Primary : Beth Johnson DESC – S Cards	Comm. 703-767-9438 DSN: 427-9438	bjohnson@desc.dla.mil
Primary: Lisa Baker Stock Fund Cards	Comm: 703-767-9447 DSN: 427-9447	lbaker@desc.dla.mil
Alternate: Lynette Webber	Comm. 703-767-9443 DSN: 427-9443	lwebber@desc.dla.mil
FAX for Budget Officers	703-767-9441	

US Bank Account Coordinator/Customer Service: 1-800-254-9885 C.A.R.E. Technical Service (Menu Driven) or 1-888-994-6722 C.A.R.E. Customer Service (Direct to a person 1*)
The direct number for Customer is 701-461-2020 or 701-461-2232.

Please note when calling the bank you may need to talk to the Account Coordinator to get copies of missing statements sent to you. The Account Coordinator for DESC is Teshan Lewis. His phone number is 1-800-254-9885 ext. 35193. Cardholders and Billing Officials can contact him for copies of their statements or to inquire as to the reason why a card was rejected by the vendor. All other changes with the bank need to be requested by the APC's listed above.

DFAS Point of Contacts

Operation and Training Fund Cards

Cheryl Philkins
DFAS-CO-L-COAC
P.O. Box 369016
Columbus, Ohio 43236-9016

Phone – DSN: 869-1118
Direct: 614-693-1118
FAX: DSN: 869-1081
Direct: 614-693-1081
Email: cheryl.philkins@dfas.mil

Stock Fund Cards

Penny Bidwell or Pam Van Fossen
DFAS-CO-SFFB
P.O. Box 182317
Columbus, Ohio 43218-6254

Phone – Penny
DSN: 869-1821
Direct: 614-693-1821
Email: penny.bidwell@dfas.mil

Phone – Pam
DSN: 869-1830
Direct: 614-693-1830
Email: pam.vanfossen@dfas.mil

FAX – DSN: 869-0670
Direct: 614-693-0670